

DESIGN THINKING

for Libraries

**ADVANCE
YOUR LIBRARY
THROUGH
HUMAN-
CENTERED
ANALYTICAL
& CREATIVE
THINKING.**

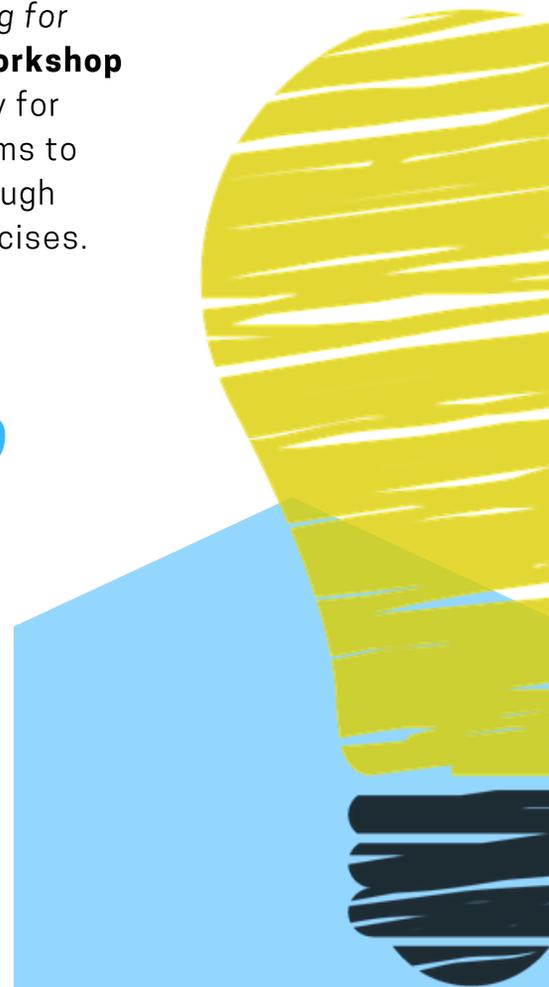
Design Thinking for Libraries introduces a way of working that will help you engage your community like never before. Led by experienced design thinking facilitators from Chicago Public Library, *Design Thinking for Libraries* is a live, **one-day workshop** that provides the opportunity for library professionals and teams to tackle real-life problems through expert-led collaborative exercises.

**ONE-DAY WORKSHOP
OFFERED JUNE 12 & 13, 2019
9:30 AM - 5 PM**

**ILLINOIS HEARTLAND LIBRARY SYSTEM
EDWARDSVILLE HUB (IN-PERSON ONLY)**
6725 GOSHEN ROAD
EDWARDSVILLE, IL 62025

www.illinoisheartland.org/designthinking

Fulfills the organizational management continuing education requirement for the State of Illinois FY2020 Per Capita Grant.



A CREATIVE APPROACH TO PROJECT MANAGEMENT

Join us for an exciting day that will empower you to tackle challenges. From space planning in all corners of the library to redesigning services and staffing, design thinking will allow you and your staff to unleash your ingenuity and solve problems.

With support from the Bill and Melinda Gates Foundation and in partnership with Chicago Public Library, this full-day introductory workshop draws upon the toolkit developed by IDEO, an award-winning, human-centered global design firm, to help libraries use design thinking to better understand and service library patrons. The program will take a step-by-step approach to guide you through the process of understanding design thinking, so you can put it into practice at your library.

WHAT YOU WILL LEARN

- The tenets of design thinking and its application to libraries
- Analytical and creative thinking methods
- How to apply human-centered design thinking to your library
- How to gain a deeper understanding of your patrons
- How to build a prototype

LUNCH IS PROVIDED

SPACE IS LIMITED

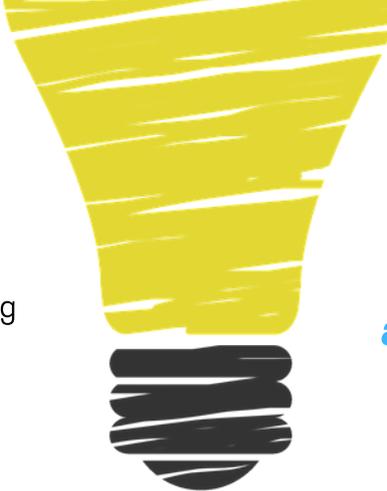
REGISTER BY MAY 27

Early Bird Registration

Open April 8 to May 15
\$50 per person

General Registration

Open May 16 to 27
\$60 per person



Design thinking is an approach and a mindset that can help you solve everyday challenges

"Design Thinking is a creative way of project management. It allows input from a 360 degree view, in order to shift your lens for whatever project you are contemplating/ implementing."

—Susan Palmer, IHLS Operations Director & Design Thinking for Libraries Attendee

"It is a uniquely creative and fun way to tackle projects that removes the stuffiness of traditional project management."

—Stacie Bushong, IHLS Executive Assistant & Design Thinking for Libraries Attendee

Register in L2 at www.librarylearning.info



Illinois Heartland Library System