

MEMO TO: IHLS Board of Directors

FROM: Sara Zumwalt DATE: August 17, 2018

RE: FY2019 Executive Director Goals

Below you will find goals Leslie has determined to be her focus for FY2019.

Prior to the August board meeting, I am asking you to review these goals and send any questions or concerns to me (szumwalt@illinoisheartland.org) so that I may pass them on to Leslie. Alternatively you may send them directly to her (Ibednar@illinoisheartland.org).

We will discuss these goals at the meeting, as Leslie has requested, and determine if the board agrees she is on the right track for IHLS.

FY2019 Goals:

- Promote and support no- and low-cost healthy lifestyle initiatives at all three system locations.
- Consider research feasibility of "on demand" delivery on patron borrowing behavior and library agency "standing" in community.
- Team building is the theme for staff training in FY2019: support and understanding of neighbors and colleagues create a stronger staff unit.
- In their shoes: Reconsider staff exchange with member libraries in FY2019.
- Continue to leverage our size and considerable achievements to partner with individuals and organizations offering a benefit to IHLS and/or its members.
- With a full-time Membership Consultant on board, in FY2019 design and execute purposeful outreach to our school library members. Until now, we have lacked membership staff to sufficiently serve all of our members.

Thanks so much! SARA