SHARE Report

April 14, 2017

Traci Edwards, Joan Bauer, Brandon Chapman, Brant Wingerter, and Troy Brown attended the 2017 Innovative Users Group (IUG) the first week of April. In addition to attending useful workshops and informational meetings about Polaris, they were able to network with other staff from other Polaris libraries, such as the Chicago Public Library, which is going live on Polaris later this spring, sharing tips and information. Sessions attended included information on future applications for Polaris, upgrades to the system, and the new "de-duping" feature that is supposed to provide an easier, automatic method of removing duplicate bibliographic records from the database.

Mt. Olive Public School and Ramsey Public Library have signed Transitional Member Agreements, with the intention of joining SHARE. Ramsey will be benefiting from the Wal-Mart grant.

The SHARE Circulation and Resource Sharing staff have developed and implemented three projects that appear to have had an immediate impact on previously reported violations of policies and practices related to interlibrary loan. We have received reports that most library staff have watched the *10 Commandments of Circulation and Resource Sharing* training video, and many staff members had not realized they were making errors in checking out and renewing items.

The list of libraries who allow a longer loan period that is now posted on the SHARE website has grown since first being posted.

And the final project, the *ILL Violation Report form*, which is posted on the SHARE website, has had several submissions. Some of the reports were informational, and others requested intervention from SHARE staff. As I have contacted those libraries that had made errors, my suspicion that SHARE members were not purposely violating the rules has been confirmed, and I have been able to use those conversations as "teachable moments" to advantage.

Respectfully submitted,
Chris Dawdy
SHARE Director