



## Operations Board Report October 2015

### Delivery Accomplishments:

- Met with ISL, CARLI, RAILS to discuss updating the information for the delivery map on the ISL website. Also touched base about our joint presentation for the ILA/ISLMA "A Library State of Mind" conference.
- Presented at IHLS Member Day in Effingham and provided information about delivery's current activities and future goals. Provided an overview of the Delivery Survey. Overwhelmingly libraries would like more days of service, and SMART delivery would enable that to be a reality. It would give libraries access to 5 day a week service. We are expanding the pilot from a single route to the entire Edwardsville hub to gather better statistics for analysis.
- Gathering statistics of items going between our three hubs via ILDS (Illinois Library Delivery Service). Items delivered from one hub to another take longer to be delivered and we have noticed an increased in damaged items delivered by the third-party courier.
- Five new vans that were purchased in FY2015 have been delivered. Three vans went to the Du Quoin hub and two vans have gone to the Champaign hub.

### Building Updates:

#### *Champaign*

Repaired leak on roof in garage area.

#### *Du Quoin*

Roof has been guaranteed. Replaced damaged ceiling tiles.

#### *Edwardsville*

All office moves have been completed except for one which is anticipated to be done by the end of October.

Respectfully submitted,  
Susan Palmer