

## **Operations Board Report April 2016**

### Delivery Accomplishments:

Held delivery meeting in Edwardsville to discuss the state of delivery with operations staff

Meeting weekly with RAILS/CARLI to implement needed standards for the ILDS (Illinois Library Delivery Service) delivery

Met with Mark Hatch (RAILS) in Burr Ridge to go over details regarding the implementation of ILDS between RAILS and IHLS

Contract from RAILS for IHLS participation in providing ILDS should be submitted to IHLS by the end of April

LASA (Laboratory for Applied Spatial Analysis at SIUE) has now received the final data needed to begin the process of creating routes. May 5, the delivery managers will be shown the results from which we will then be able to draw boundaries between the hubs

iPads are being used in Champaign and Edwardsville is expected to begin using them by May

### Building Updates

#### *Champaign*

Getting quotes for entryway into what is known as the printer room. The printer room will become the new ILDS dedicated area.

#### *Du Quoin*

Leak in the video conferencing room. Landlord responded in 15 minutes to the situation and is working on a repair on that part of the roof.

#### *Edwardsville*

New lawn service provider was selected with a savings of over \$600. So far they have done excellent work.

Respectfully submitted,

Susan Palmer