



## Operations Board Report November 2015

### Delivery Accomplishments:

Presented at the Library State of Mind conference and gave brief update of the state of delivery in IHLS. ISL, CARLI and RAILS also presented.

Finished 2-week study of turnaround time of tubs going between our hubs. Most tubs were in the 1- to 2-day turnaround time. We did have 14 tubs misrouted that added additional time to the transit.

At the delivery driver/sorter meetings, they will be watching a Defensive Driving video to help educate on the recommended way to drive.

### Building Updates

#### *Champaign*

Status quo.

#### *Du Quoin*

Fire inspection passed.

#### *Edwardsville*

Getting quotes on replacing the Lewis and Clark signage in the videoconferencing room.

Respectfully submitted,  
Susan Palmer