

Operations Board Report September 2014

Delivery Accomplishments:

- Submitted to ISL days of service for all of our libraries
- Planning meeting of ISL, RAILS, IHLS and CARLI meeting in Lincoln, IL to discuss the customer service ticketing software
- Successful completion of Count Week where the libraries and delivery do a manual count of ALL items for one week

Delivery Outreach

Went on a route out of the Du Quoin hub

Building Updates

Champaign

HVACs are on order

Du Quoin

Landlord has received quotes for gutter work and should be having that done within the next week

Edwardsville

Staff cars were delivered

Respectfully submitted,

Susan Palmer