

Operations Board Report March 2014

Delivery Accomplishments:

- New library route search on our website has been implemented. Thank you again, Nick Bennyhoff!
- Revised Delivery Guidelines on website
- Statewide Delivery Committee report reviewed
- Evaluations for staff completed
- FY2015 budget development
- Observed Edwardsville route

Delivery Outreach

Presented an overview of system delivery at the Metro East Public Libraries' meeting. Will address delivery concerns shared at that meeting.

Building Updates

Champaign

3 HVAC units need to be replaced.

Du Quoin

Continue to meet with landlord. Reiterated the need for us to work together and reviewed list of concerns still to be addressed. The required wall for IMSA has now been built.

Respectfully submitted,

Susan Palmer