

IT Report for Mar 25, 2014 Board Meeting

IHLS Office Network Upgrade

IT staff including Nick, Brant, and Troy; with assistance from Michelle Ralston, spent many days moving computers over to a new IHLS Windows Domain. Many computers had to be updated in order to take advantage of new software and features of the domain and it took several days at each office location to accomplish this. Every IP address was changed and every employee was disrupted by this. The IT staff wants to extend a heartfelt thank you to the staff of IHLS for being patient as we worked through all the issues involved with the upgrade. All the sites are now complete, and we will prepare for the next stage in the project to move away from Google apps and toward Microsoft Office 365.

Telephone System Upgrade

All requested information has been sent to the Champaign Telephone Company and they are preparing our new phone system. They will port the existing IHLS phone numbers to the new server and get all the automated attendant options ready as well. As they request further information from us, we will provide it to keep the project moving along. We hope to have it fully completed this fiscal year.

Website Support

The IT staff and the others have been investigating all the ways we support libraries and hosting webpages. Plinkit is the largest web hosting project we have, but it needs a lot of updates. We are looking into alternatives for the libraries and how we can keep the Plinkit websites modern and easy to use for the libraries.