

Response to Illinois State Library's Request for additional language to be included in the IHLS FY15 Plan of Services.

The following will be added to the Resource Sharing Priority (page 1), Goal I, Objective A,

13. The 2014 revision of the ILLINET Interlibrary Loan Code and the expected revision of System Standards provide a valuable opportunity for outreach to our membership. In conjunction with the IHLS Resource Sharing Policy, these documents will clarify roles, responsibilities and benefits for all participants. The "Best Practices" and Checklist information that will be a part of the ILL Code revision rollout will be a significant help. There are occasions that will come as a matter of course during FY 15 that will allow us to review and/or provide training in this area.
 - Site visits ---to approximately 20% of our membership. This will be a special focus of visits to new library directors. ILL review will be documented as a component of each visit.
 - SHARE trainings---as part of our grant (Growing Resource Sharing in IHLS through Growing SHARE) IHLS staff will have the opportunity to review ILL policies and procedures with new members. Contact with existing members will be made through other SHARE trainings. ILL review will be documented for each training.
 - Annual Certification---Compliance with ILL is often a question asked of System staff. Information shared with membership regarding the certification process will include an overview of ILL roles and responsibilities for member libraries.
 - System Communication Tools---There will be enthusiastic support for the ILL Code Revision and ILL compliance will be a regular topic.
 - ILL Rollout: We have been successful in taking a single event "on the road" throughout the system and the code revision would be well suited to that type of presentation. Typically, we have chosen at least seven venues throughout the system and training would be documented through L2 and the registration lists. We would also contact the special interest groups that meet throughout the system ask that ILL training (with system staff) be placed in their agendas. That documentation would also come through L2.
 - Staff Support: In addition to the activities outlined above, a number of staff members will be designated to provide specific support to libraries that would have challenges with full compliance.